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BIB DATA SHEET

CONFIRMATION NO. 4342

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/664,473	09/17/2003	705	3685	BEAS-01454US7
RULE				
APPLICANTS Carey E. Garibay, Campbell, CA; Teresa Gurahoo, San Jose, CA; David Felts, Denville, NJ; Sadhana Jain, Basking Ridge, NJ; Mario Kosmiskas, San Jose, CA; Eva Tsai, Cupertino, CA; Quoc Le, Burlingame, CA; Thomas Han, Cupertino, CA; Jonathan Thompson, Redwood City, CA; Marta Sue Pieraldi, San Jose, CA; Amanda Soukup, Santa Clara, CA; Ru-Lien Fong, Cupertino, CA;				
** CONTINUING DATA ***** This appln claims benefit of 60/485,867 07/09/2003 and claims benefit of 60/475,456 06/03/2003				
** FOREIGN APPLICATIONS *****				
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/08/2003				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input type="checkbox"/> No Verified and /CHARLES C AGWUMEZIE/ Acknowledged Examiner's Signature	<input type="checkbox"/> Met after Allowance Acc Initials	STATE OR COUNTRY CA	SHEETS DRAWINGS 4	TOTAL CLAIMS 129
INDEPENDENT CLAIMS 12				
ADDRESS FLIESLER MEYER LLP 650 CALIFORNIA STREET 14TH FLOOR SAN FRANCISCO, CA 94108 UNITED STATES				
TITLE Self-service customer license management application allowing software version upgrade and downgrade				
FILING FEE RECEIVED 3468	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	